

# PAYMENT



First, Peter thought...

Then, Peter decided...

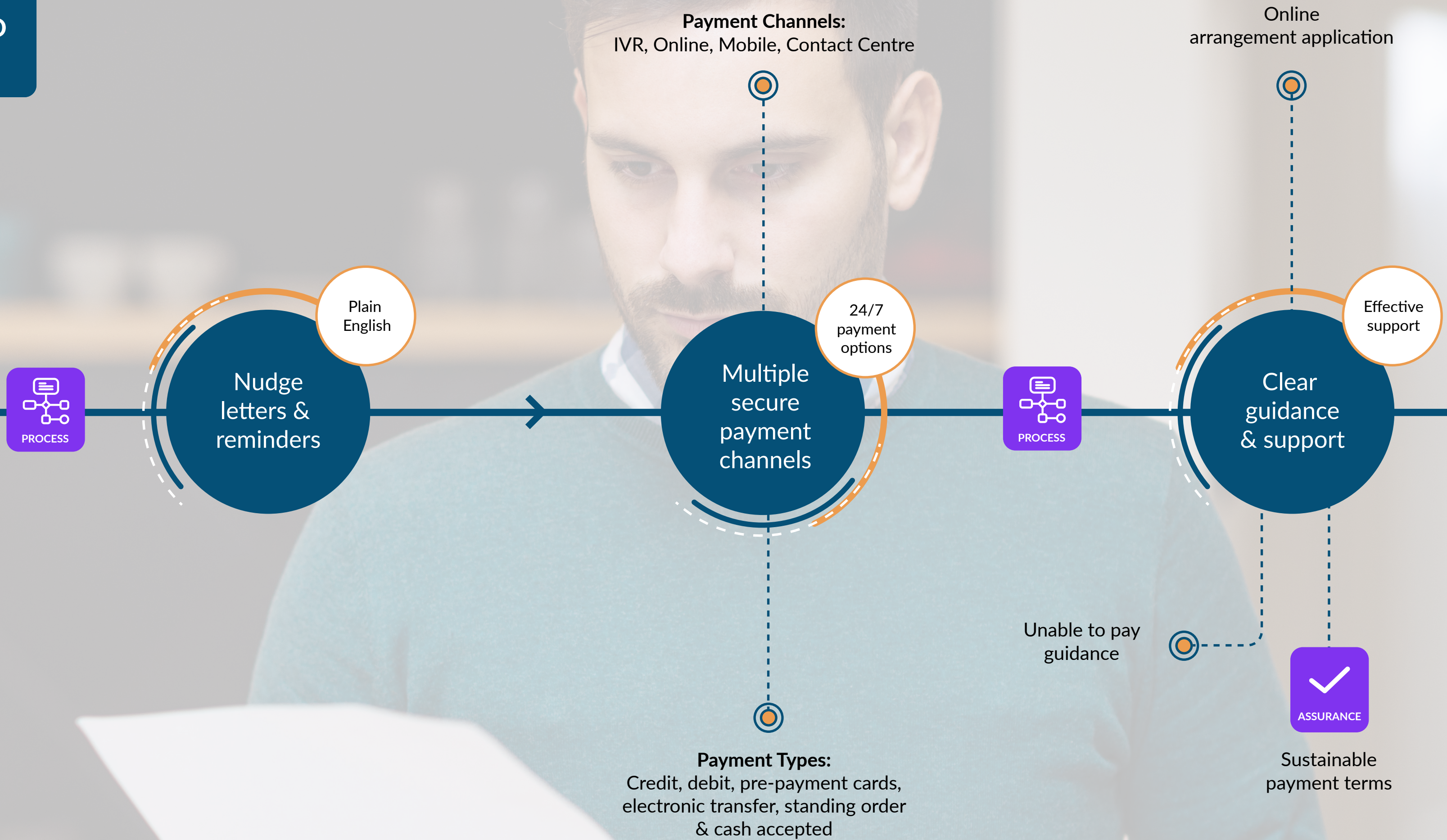
Immediately, Peter felt better...



“ I have had a few parking tickets in the past and have found that if I ignore them some go away. I got home this evening however and an Enforcement Agent has been round. My partner will go mad – need to get it paid. ”

1

## UNDERSTAND & PREPARE

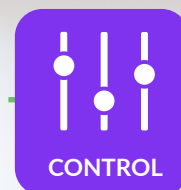
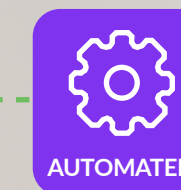
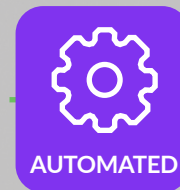




“ Managed to do this online after Sue went to bed and it only took a couple of minutes. Could see the balance on both cases and gave me a total to get them cleared with one payment. ”

2

## INTELLIGENT ENGAGEMENT (SELF-SERVICE)



Real-time data

Account & case balance information

Pre-payment verification

Online payment

HMG compliant Anti-Money Laundering, Fraud & Error procedures

Immediate allocation

Automatic transaction processing

Real-time account verification

Convenient, fast, secure

Direct client account deposits

100% of Edge processed payments allocated to case within 30 seconds of confirmation

Client tailored allocation rules



“ I paid by debit card and got an electronic receipt through straight away. At least that’s done and my account online shows as settled. ”

3

## INTELLIGENT ENGAGEMENT (FOLLOW-UP)

